



## Summary Analysis of Amended Bill

Author: Bonta	Sponsor:	Bill Number: AB 2749
Analyst: Janet Jennings	Phone: (916) 845-3495	Amended: May 25, 2018
Attorney: Bruce Langston	Related Bills: See Prior Analysis	

**Subject:** State Agency Director and Chief Information Officer Certify Internet Web site is Mobile Friendly and Prohibit Web site Intended for Public Use from Being Operational unless Mobile-Friendly and Accessible by Persons with Disabilities

### Summary

This bill would prohibit a publicly-accessible Internet Web site maintained by a state agency from becoming operational unless it is mobile-friendly and accessible by persons with disabilities.

### Recommendation – No position.

### Summary of Amendments

The May 25, 2018, amendments defined the term “mobile-friendly” and made several nonsubstantive technical changes. As a result of these amendments, one of the department’s implementation considerations has been resolved.

Except for the “This Bill,” “Implementation Considerations,” and “Fiscal Impact” sections, the remainder of the department’s analysis of the bill as amended March 23, 2018, still applies. The “Economic Impact” section is restated for convenience.

### This Bill

This bill would modify the accessibility certification requirement under the Government Code to additionally require the director and chief information officer of each state agency to certify that its Internet Web site is mobile-friendly and specify that an Internet Web site maintained by a state agency or state entity that is intended for use by the public would only become operational if it is mobile-friendly and accessible by persons with disabilities.

The bill would define “mobile-friendly” to mean having substantially similar accessibility and functionality features across devices.

## **Implementation Considerations**

The department has identified the following implementation concerns. Department staff is available to work with the author's office to resolve these and other concerns that may be identified.

It is unclear whether the requirement that specified Internet Web sites be mobile-friendly and accessible by persons with disabilities would apply to currently operational sites or be limited to sites deployed on or after January 1, 2019. For clarity and to ensure consistency with the author's intent, it is recommended that this bill be amended.

The department seeks to deploy tools to assist taxpayers self-comply with their tax obligations. When developing an application other than a specific mobile application, the department focuses on functionality security features, and accessibility prior to deployment and after the application stabilizes, we focus on mobile-friendly views. The department has key applications that are not yet mobile-friendly and will need 12 to 18 months to enhance our applications to meet mobile-friendly standards under this bill. Removing these applications from our Internet Web site, if that is what is intended, will have serious and significant impacts to the self-service applications taxpayers utilize removing or reducing taxpayers' ability to file timely or resolve a tax liability. To avoid unwarranted consequences, it is recommended that the bill be amended to be specifically operative on or after January 1, 2020.

## **Fiscal Impact**

Department staff is unable to determine the costs to administer this bill until the implementation concerns have been resolved, but anticipate the costs to be significant.

## **Economic Impact**

This bill would not impact the state's income tax revenue.

## **Support/Opposition**

Support: None provided.

Opposition: None provided.

## **Legislative Staff Contact**

Janet Jennings  
Legislative Analyst, FTB  
(916) 845-3495  
[janet.jennings@ftb.ca.gov](mailto:janet.jennings@ftb.ca.gov)

Jame Eiserman  
Revenue Manager, FTB  
(916) 845-7484  
[jame.eiserman@ftb.ca.gov](mailto:jame.eiserman@ftb.ca.gov)

Diane Deatherage  
Legislative Director, FTB  
(916) 845-6333  
[diane.deatherage@ftb.ca.gov](mailto:diane.deatherage@ftb.ca.gov)