

Child Support Project Update
Franchise Tax Board Meeting
December 7, 2005

California Child Support Automation System (CCSAS) Implementation

Version 1: Statewide Services and State Disbursement Unit (SDU)

Two major milestones have been achieved by the CCSAS Project Team.

1. Effective Monday, October 24, 2005, the CCSAS Statewide System Data Base became available to all Local Child Support Agencies (LCSAs) in California. All counties now have access to:
 - A statewide registry of all IV-D cases and participants which will assist in duplicate case transfers, researching the status of unidentified/suspended payments, and locating participants, and
 - A data base hub for routing payments received at the SDU to the LCSAs for processing.
2. On November 1, 2005, the SDU became operational for the Wave 1 LCSAs (Central Sierra (Alpine, Amador, Calaveras), Kings, Siskiyou-Modoc, Sierra-Nevada, San Joaquin, Santa Clara, and Tulare). The SDU will be processing all receipts and disbursements for these counties.

Implementation support for the counties includes customer service support tools and a training website as well as:

- Executive checkpoints to keep the Directors and LCSA coordinators apprised of the status of payment processing.
- Daily conference calls with the LCSAs.
- A SWAT team to address non-technical issues.
- Suspended collection reports.

As of November 15, \$5.5 million in child support payments (6,467) have been disbursed to custodial parents while total collections (8,267) are over \$8.3 million.

The next SDU transition activity is slated in January when ten additional counties will participate in the second wave of SDU implementation. In June 2006, all counties will be processing payments through the SDU, and employers will begin sending IV-D and non IV-D payments directly to the SDU.

CCSAS Development

Version 2: All counties on single statewide system; consortia retired

- System testing of Version 2 has begun and will continue through June 2006.

CCSAS Project Timeline

Project will accomplish a phased implementation of the CCSAS System, leading to retirement of the county interim systems (called PRISM¹) and achievement of federal certification in fiscal year 2008/09.

- **Fourth Quarter of 2005:** CSE Version 1 will be implemented which interfaces to SDU, county systems (called ARS² and CASES³), the SDU will begin processing payments and disbursements for the initial set of counties. SDU implementation will expand over the following months.
- **Second Quarter of 2006:** All counties will be processing payments through the SDU, and employers will begin sending IV-D and non-IV-D payments directly to the SDU.
- **Third Quarter of 2006:** Once SDU becomes fully operational, the opportunity exists to request federal certification as an ASC.
- **Third Quarter of 2008:** Fully implemented, federally certified single statewide system. CSE Version 2 extends and completes the statewide services component to include all the Local Child Support Agency functions as well as interfacing with the SDU.

¹ Pre-Statewide Interim Systems Management Project (PRISM) The project responsible for ensuring existing local child support agency automation (ARS and CASES) continues to support the activities of the child support program until the new single statewide system is available.

² ACSES Replacement System (ARS) The consortia system supporting Los Angeles, Orange, and San Diego counties through Version One solution.

³ Computer Assisted Support Enforcement System (CASES) Consortia system that will support 55 non-ARS counties in Version One solution.