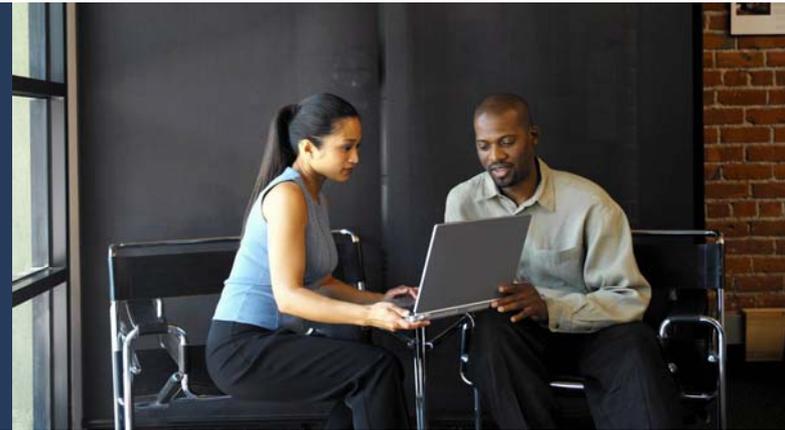




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Technology Update



Projects Overview
September 2009



Agenda

- EPI - E-commerce Portal Infrastructure
- EDR – Enterprise Data to Revenue



EPI - Background

- Our Internet Site has become mission critical.
 - Postal service for tax returns
 - Postal service for tax payments
 - Most cost-effective of method of providing customer service
- Very high traffic week of April 15
 - Nearly 1 million hits, week of April 15
 - Nearly 9 million hits, annually



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EPI - Analogy





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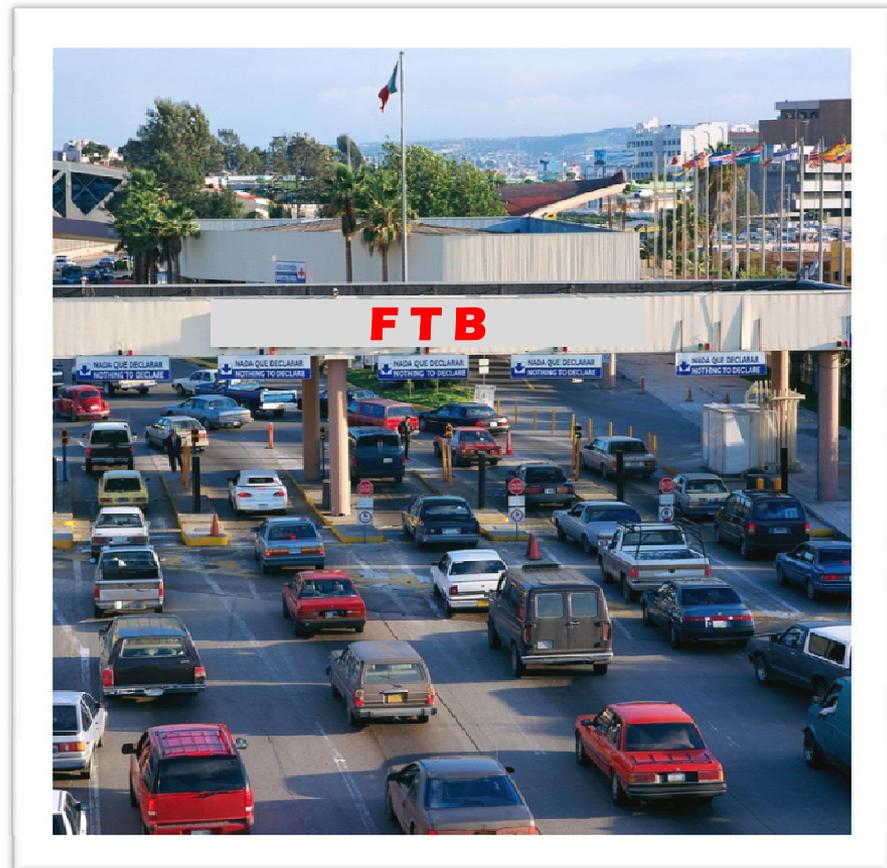
EPI - Analogy

Pre EPI Project

- Intrusion Detection Tools

Post EPI

- Intrusion Detection Tools &
- Intrusion Prevention Tool





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EDR – Business Problems

Bridge \$6.5
Billion Tax Gap



Demonstrate
Operational
Efficiency



Additional
Self-Service &
Transparency





EDR – Key Dates

2009

- June – Request for Information
- Late September – Request for Proposal

2010

- March – Draft Proposal Due
- August – Final Proposals Due

2011

- Feb – Vendor Selected
- Feb -June –Contract Negotiations
- July – Vendor Begins work at FTB



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Conclusion

Questions?

Thank you for your attention.