

FRANCHISE TAX BOARD  
MINUTES  
JUNE 22, 2010 MEETING

The Franchise Tax Board met in open session at 1:30 p.m. at the Franchise Tax Board, 9646 Butterfield Way, Gerald Goldberg Auditorium, Sacramento, California. Present were Deputy Controller Marcy Jo Mandel for Hon. John Chiang, Chair, Hon. Betty T. Yee, and Hon. Ana J. Matosantos.

**Franchise Tax Board**

**Staff Participating:**

Selvi Stanislaus, Geoffrey S. Way, Michelle Fallon, Lisa Garrison, Laurie McElhatton, Patrick Kusiak, and Colleen Berwick.

**Item 1. – Approval of Minutes**

The minutes of the April 6, 2010, Franchise Tax Board **meeting** were unanimously approved (3-0).

**Item 2. – Transparency**

The Board received a report and PowerPoint presentation on transparency at Franchise Tax Board.

Deputy Controller, Marcy Jo Mandel, thanked staff for putting the PowerPoint presentation together and commented that it effectively puts some physicality behind the concept of transparency and shows what it means to the organization, Franchise Tax Board operations, and to stakeholders inside and outside the organization, and how it benefits everybody involved.

Member Yee echoed Deputy Controller Mandel's comments and expressed her appreciation for this kind of proposal and added that it is so much in the personality of the Franchise Tax Board and the direction the Franchise Tax Board has been moving towards.

Member Matosantos commented that from the presentation, she appreciates that staff finds ways to follow up on some of the themes from the presentation and accomplishments from the prior Board meeting and finds ways to make Franchise Tax Board services more accessible to people. Staff finds different ways of helping customer service, looking at live chats and online options for trying to make FTB more accessible.

**Item 3. – Regulation Matters**

Proposed Regulation 25128.5 (Apportionment of Business Income; Single Sales Factor Election) – Staff report and possible Board action.

The Board received a staff report and voted unanimously (3-0) to approve the staff request to proceed with the formal regulatory process.

**Item 4. – Administrative Matters**

Introduction of 2011/2012 Conceptual Budget Change Proposal – Information item.

1. Call Center.
2. Audit workload growth.

The Board received information on the proposed budget change proposals that will be submitted to the Board at the next Board meeting.

**Item 5. – Executive Officer's Time**

There was no discussion under this Agenda item.

**Item 8. – Board Members' Time**

There was no discussion under this Agenda item.

The Board adjourned the meeting at 2:17 p.m.

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Board Liaison

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Date

PENDING BOARD APPROVAL