



STATE OF CALIFORNIA
Franchise Tax Board



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Filing Season Update

Earned Income Tax Credit

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Agenda

- Building Up to Filing Season
- Video Highlights of Our Filing Season
- Challenges and Opportunities
 - Stolen Identity Refund Fraud
 - Earned Income Tax Credit (EITC)
- Questions

Building Up to Filing Season

- Enhanced MyFTB
 - File a Power of Attorney
 - File a Nonresident Withholding Waiver Request
 - Initiate a protest to a proposed assessment
 - Initiate a message to FTB, with or without attachments
 - Initiate a Secure Chat
 - Skip a Personal Income Tax (PIT) installment agreement payment
 - Calculate a future balance due
- New Return Validation System

Building Up to Filing Season

- New Return Validation System
 - Front-end process of:
 - Return validation
 - Payment validation
 - Fraud analysis
- Enhanced External Website and Interactive Voice Response (IVR) Lines

Video Highlights of Our Filing Season

Video goes here

Challenges and Opportunities

- Stolen Identity Refund Fraud
 - Past
 - Future
- EITC
 - Implementation efforts
 - Filing season information
 - Preparing for next year

Questions?