There's an Easy Way to Pay

Franchise Tax Board Online Payment Options

With instant access to taxpayer information and service available 24 hours a day, the online payment options at **ftb.ca.gov** will save your clients time and hassle. Plus, paying online is another way to save natural resources-like trees. Encourage your clients to pay their taxes online and get into saving!

Other Payment Options

- **Credit Card -** Pay with your Discover/NOVUS, MasterCard, Visa, or American Express. Make your payment online or by phone. Official Payments Corporation charges a convenience fee of 2.5% (minimum $1) to use this service.
- **Western Union -** Pay online, by phone, or in person at one of their worldwide offices. *(Additional fees will apply.)*
- **Check, money order, or cash -** Mail your payment or pay in person.

Contacts

e-file Help Desk
Phone – 916.845.0353

Tax Practitioner Hotline
Monday through Friday, 8 a.m. - 5 p.m., except state holidays.
Phone – 916.845.7057
Fax – 916.845.9300

California e file

State of California
Franchise Tax Board

FTB 1382 (REV 11-2010)

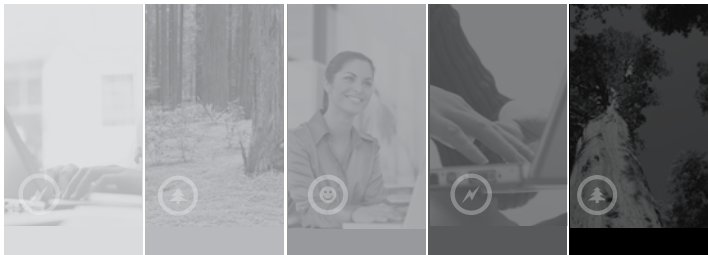
Save time

Save hassle

Save trees

For Your Clients Who Owe

Go to ftb.ca.gov



Convenience

Electronic Funds Withdrawal (EFW)

Your clients who e-file and owe tax can enjoy the convenience of paying electronically with EFW. They can authorize an EFW at the same time the e-file return is filed– no more worries about separately mailing a check. Simply enter the banking information for either a checking or savings account and choose the appropriate payment date. And, you can even use EFW to schedule your client's next year's estimated tax payments. Refer to your software for instructions.

Web Pay

Web Pay is the fast, safe, and efficient way for your clients to pay their personal income taxes online. Web Pay allows your clients to request that FTB debit their bank account for their payment. With Web Pay, your clients can make the following types of payments online:

- Estimated Tax
- Bill
- Return
- Extension

Web Pay works a lot like an online bill payment transaction. Taxpayers authorize payments from their checking or savings account on a specific date. They even have the option of scheduling the payments up to a year in advance; a great feature for those who make yearly estimated payments.

It's simple. All your clients need to do is this:

1. Go to **ftb.ca.gov** and search for **web pay.**
2. Login using their social security number.
3. Choose their payment type.
4. Select the date they want the payment made.
5. Enter their banking information.
6. Get instant confirmation that their request was received.