



Fact Sheet: Franchise Tax Board Campus Tour Information

Welcome to the Franchise Tax Board (FTB) campus.

❑ Our FTB Community

- 5 buildings, 2 warehouses, and a central utilities plant.
- 82-acre campus.
- More than 4,300 parking spaces.
- 303 bike lockers and 3 bike racks.
- Shower rooms and lockers to accommodate more than 490 employees.
- Jogging and walking track encircling the campus.
- Bus and Light Rail stop.
- 1 cafeteria, 1 café, 1 deli, and 1 snack bar.
- Golden 1 Credit Union office with ATMs located in the public areas of the California Town Center and the Los Angeles Building.
- 3 day care centers open to employees' children as well as the public.
- Conference rooms available to FTB and other agencies.

❑ Personnel (from Governor's Budget 2016-17)

- 6,167.1 budgeted positions.
- \$758 million budget.

❑ History

In 1929, the Legislature created the office of the Franchise Tax Commissioner to administer California's new Bank and Corporation Franchise Tax Act. Charles McColgan was the first Franchise Tax Commissioner and served until his retirement in 1950. At this point, the Legislature abolished the Franchise Tax Commissioner and created the FTB we know today.

❑ Board Members and Executive Officer

Board members are the State Controller, the Director of the Department of Finance, and the Chair of the State Board of Equalization. The Executive Officer of the Franchise Tax Board serves as the Chief Administrative Official.

□ What We Do

We administer California's two major tax programs: Personal Income Tax and Corporation Tax. We also administer other nontax programs and delinquent debt collection for delinquent vehicle registration debt collections and court-ordered debt.

In Fiscal Year (FY) 2015/2016, FTB tax programs generated \$79.5 billion or more than 75 percent of the state's general fund.

□ 2016 Tax Processing Statistics (for both personal and business taxpayers)

- Received 19 million personal income tax returns.
- Received 1.8 million business returns.
- Authorized more than 11.9 million refunds totaling \$14.5 billion.
- Cashiered 14 million payments for nearly \$51 billion. (Wage withholding is sent to the Employment Development Department.)
- Received over 4.7 million taxpayer calls in FY 2015/2016.
- Managed another 3.8 million calls through an automated call system.
- Handled over 200,000 Live Chats.

□ FTB Field Offices

California offices: Los Angeles, Oakland, Sacramento, San Diego, San Francisco, San Jose, Santa Ana, Van Nuys, and West Covina.

Out-of-state offices: Houston, Chicago, and Manhattan.

□ Contact Us

Public Affairs Office
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