

Administrative Matters PowerPoint

Franchise Tax Board Meeting
Wednesday, October 7, 2026

Slide 1: Administrative Matters

Contracts Over \$2 Million

Yvonne Olson – Finance and Executive Services Division
October 7, 2026

Slide 2: Contracts Over \$2 Million

- Genesys Renewal
- Data Protection Infrastructure Solution
- IBM Passport Advantage Renewal

Slide 3: Questions?

Slide 4: Public Comment

Slide 1: Administrative Matters

2027-28 Budget Change Proposals

Abel Escobar – Finance and Executive Services Division
Rosita Mindermann – Finance and Executive Services Division
October 7, 2026

Slide 2: Enterprise Data to Revenue Phase 1 Maintenance and Operations (M&O) Augmentation

- Augmentation in resources for ongoing rise in maintenance and operations costs
- Request

Fiscal Year (FY) 2027-28	\$13.0M (Million)
FY 2028-29	\$13.0M
FY 2029-30 and ongoing	\$16.3M

Slide 3: Accounting Systems Business Rules Extraction

- Augmentation in resources to automate system documentation for key internal enterprise accounting systems
- Request

FY 2027-28	\$3.5M
FY 2028-29	\$2.5M
FY 2029-30 and ongoing	\$216K (Thousand)

Slide 4: Contact Center Replacement

- Augmentation in resources to replace the department's outdated contact center platform
- Request

FY 2027-28	\$6.5M
FY 2028-29	\$7.3M
FY 2029-30 and ongoing	\$2.2M

Slide 5: Local Area Network (LAN) Switch Supervisor Engine Refresh

- Augmentation in resources to replace aging IT components
- Request

FY 2027-28	\$5.6M
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Slide 6: Political Reform Audit Resources

- Augmentation in resources to provide an increase in level of service
- Request

FY 2027-28 and ongoing	\$3.1M
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Slide 7: Asset Forfeiture Account Spending Authority Increase

- Augmentation to increase current spending authority
- Request

FY 2027-28	\$1.8M
FY 2028-29	\$1.8M

FY 2029-30	\$1.8M
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Slide 8: Campus Security Upgrades (Capital Outlay)

- Augmentation in resources to enhance the physical security surrounding FTB's central office
- Request

FY 2027-28	\$2.1M
FY 2028-29	\$2.4M
FY 2029-30	\$36.8M

Slide 9: Questions?

Slide 10: Public Comment

Slide 1: Administrative Matters

Facility Action Request

Richard Siemers – Administrative Services Division

October 7, 2026

Slide 2: Santa Ana Field Office Expansion

Requesting approval

- Add an additional 3,838 sq/ft of office space to the 4th floor of the Santa Ana Field Office
- \$80K approximate annual rent increase would be effective upon lease renewal starting July 2027

Slide 3: Santa Ana Field Office Expansion (Continued)

The additional office space would provide:

- 12 additional workstations and 4 offices
- Lactation room (California Labor Code 1030-1034)
- Secure Information Technology (IT) storage room

Slide 4: Questions?

Slide 5: Public Comment