FRANCHISE TAX BOARD MEETING

March 24, 2025

The Franchise Tax Board met in open/closed session at 1:00 p.m. at the Franchise Tax Board, 9646 Butterfield Way, in Sacramento, California. Present were Controller Malia M. Cohen, Deputy State Controller Hasib Emran, Member Ted Gaines, and Danamona Andrianarimanana, Department of Finance, for Member Joe Stephenshaw

Franchise Tax Board Staff Participating:

Selvi Stanislaus, Erin Dendorfer, Shane Hofeling, Catalina Martinez, Erin Carvel, Tiphanie Weiss, Patricia Carte, Johanna Hanson, Iris Solis, Sheena VanMeter, Jose Orozco, Jennifer Roussel, David Velo, and Roger Lackey.

Other Participants:

Vanessa Orozco - Golden State Opportunity Danielle Bautista - United Ways of California Christine Grab - Taxpayer

Item 1. - Approval of Minutes

The minutes of the December 10, 2024 Franchise Tax Board meeting and Taxpayers' Bill of Rights Hearing were approved 2-0. Member Gaines abstained from voting on this item.

Item A. Closed Session

The Board Members went into closed session to allow the Board to discuss and act on pending litigation matters.

After the conclusion of closed session, the Board reconvened the meeting into open session at 2:02 p.m.

Item 2. - Disaster Relief Efforts

The Board received a staff report on FTB's Disaster Relief Efforts.

Item 3. - Updates on Direct File and VITA

The Board received a staff report on updates regarding Direct File and VITA.

Public comments were received by the following individuals:

Vanessa Orozco with Golden State Opportunity expressed appreciation for the work being done through Cal File, Direct File and VITA.

Danielle Bautista with United Way of California expressed appreciation for FTB's work with Cal File, Direct File and the VITA

Item 4. - FTB 2024 Accomplishments Video

The Board received a presentation and watched a video detailing FTB's 2024 Accomplishments.

Public comment was received by the following individual:

Christine Grab provided comment regarding FTB customer service statistics and requested additional statistics.

<u>Item 5. – EDR2 Update</u>

The Board received a staff report on the Franchise Tax Board's EDR2 project.

Public comment was received by the following individual:

Christine Grab inquired regarding the collection processes that would be available in the EDR2 system.

Item 6. – Administrative Matters

The Board received a staff report on Contracts over \$2 Million, and a request to approve the Microsoft Software and Genesys Software Renewals. The Board voted 3-0 to approve staff's Contracts over \$2 Million.

Item 7. - Executive Officer's Time

Selvi thanked the Board for their support throughout 2024 and extended a warm welcome to Board member Ted Gaines. Selvi invited Roger Lackey, the FTB's Chief of the Financial and Executive Division, to provide an update on FTB's accrual processes. Roger presented information on FTB's accrual process for the prior and upcoming year.

<u>Item 8. - Board Members' Time</u>

Deputy State Controller Hasib Emran welcomed Member Gaines to the Franchise Tax Board and shared information on the upcoming tax season and the availability of Direct File and Cal File. Deputy State Controller Emran also recognized and honored women for Women's History Month and recognized Selvi for being the first woman Executive Officer at FTB.

Member Gaines thanked everyone for a warm welcome and provided remarks of appreciation for the overview of operations provided by the Franchise Tax Board staff.

Deputy State Controller Emran adjourned the meeting in the memory of San Bernarding Deputy Sheriff Hector Cuevas, Jr. who was killed in the line of duty. The meeting was adjourned at 3:38 p.m.
Board Liaison
Date