Slide 1: FTB 2021 Accomplishments  
Presenter Name: Patricia Carte – Administrative Services Division  
March 22, 2022

Slide 2: Highlights of Our Accomplishments  
A calendar showing May 17th 2021 circled in red is shown. A photo shows a hand placing an envelope marked “Stimulus Check” into a mailbox.  
- Successful 2021 Peak Season  
  - Tax deadline date extended due to the pandemic  
  - Implemented the Golden State Stimulus payments

Slide 3: Highlights of Our Accomplishments (continued)  
A photos of four people sit under a large white umbrella with the Covered California logo on it. A photo of a smiling woman faces her laptop with her hands cupping her face.  
- Health Care Mandate  
  - Processed tax returns that incorporate program requirements  
- Launched new self help tools  
  - Enterprise Customer Service Dashboard  
  - Payment Card Kiosks in Sacramento and Oakland Field Offices

Slide 4: Video  
A video about the FTB 2021 Accomplishments plays.

Slide 5: Questions?

Slide 6: Public Comment