

2021 Awards PowerPoint

Franchise Tax Board Meeting

Tuesday, June 9, 2022

Slide 1: 2021 Awards

Presenter(s) Name(s): Candie Malone – Administrative Services Division

June 9, 2022

Slide 2: Types of Awards

- Superior Accomplishment Award
- Sustained Superior Accomplishment Award
- Supervisory Bonus Award
- Large Team Award

Slide 3: FTB's Strategic Plan Parthenon

An image of a Parthenon appears. Mission appears at the top, with four pillars holding it up labeled Exceptional Service, Effective Compliance, Strong Organization, and Operational Excellence. Below the Parthenon are the words Privacy and Security, Fiduciary Responsibility, Transparency and Trust, and Principles and Values.

Slide 4: Exceptional Service

The Exceptional Service pillar is featured in the Parthenon image.

Slide 5: Superior / Sustained Superior Accomplishment Award

Carol Argee

Processing Services Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Sara Bradshaw

Privacy, Security, and Disclosure Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Thaddeus Carder

Advisory, Analysis, and Services Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Slide 6: Superior / Sustained Superior Accomplishment Award

Marilyn Eggers

Financial Management Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Cathy Esquivel

Filing Compliance Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Madeline Herrera
Advisory, Analysis, and Services Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 7: Superior / Sustained Superior Accomplishment Award

William Jetton
Advisory, Analysis, and Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Matt LaRoche
Field and Complex Account Collection Bureau - Oakland Field Office
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Allan Loucks
Planning, Project Oversight, and Risk Management Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 8: Superior / Sustained Superior Accomplishment Award

Geovany Martinez
Initiation and Planning Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Anne Mazur
Tax Administration, and Procedure Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Amy McAllaster
Initiation and Planning Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 9: Superior / Sustained Superior Accomplishment Award

Sarah Myers
Filing Methods and Budget Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Laurie Pace
Processing Services Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Stephanie Rush
Filing Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 10: Superior / Sustained Superior Accomplishment Award

David Sattelmayer
Infrastructure Services Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Kenny Valcour

Special Programs Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 11: Superior Accomplishment Team Award
Filing Methods and Budget Bureau's (FMBB) Internet Tax Forms Team

Top row, left to right: Lupita Ramos de Flores, Amanda San
Bottom row, left to right: Jennifer Shedenhelm, Elsa Tovar

Slide 12: Superior Accomplishment Team Award
Information Capture and Banking Section's (ICBS) Training Team

Top row, left to right: Jason Aguirre, Jackie Brooks, Austin Carr, Adam Cederblom
Bottom row, left to right: Brian Holcomb, Juan Melendez, Yovan Padilla

Slide 13: Superior Accomplishment Team Award
Pandemic Response Team

Left to right: David Franco, Ashley Holloman, Lisa Walda

Slide 14: Sustained Superior Accomplishment Team Award
Systems Engineering - Windows OS Configuration Team

Left to right: Nick Kelley, Chris Lockner

Slide 15: Superior Accomplishment Team Award
Tax Forms Development Unit's Team

Top row, left to right: Angie Arbis, Christina Gutierrez, Erika LaCour, Kim McCarty,
Vina Miranda
Bottom row, left to right: Kristee O'Neil, Nancy Preciado-Niemann, Marisela Rodriguez,
Elizabeth Snyder, Kim Vo, Sonia Zimmerman
Not pictured: Michael Chea, Janet Kawamoto, Patrice Mackey, Sofia Rubio

Slide 16: Superior Accomplishment Team Award
Withholding Services and Compliance Section's (WSCS) Education and Outreach Team

Left to right: Diana Amador, Sonia Caramazza, Chanel Yates

Slide 17: Supervisory Bonus Award

James Dvorscak
National Business Audit Bureau
Andrew Glenn
Field and Complex Account Collection Bureau
Mary Hamel

Initiation and Planning Bureau

Slide 18: Supervisory Bonus Award

Zuniza Jones

National Business Audit Bureau

Pam Kloth

Filing Methods and Budget Bureau

Robert Nasca

Processing Services Bureau

Slide 19: Supervisory Bonus Award

Jerilyn Somera

Enterprise Data Services Bureau

Scott Telford

Operations Management Bureau

Slide 20: Large Team Award

Field Office Public Counter Operations Team (123 Team Members)

Slide 21: Effective Compliance

The Effective Compliance pillar is featured in the Parthenon

Slide 22: Superior / Sustained Superior Accomplishment Award

Melanie Hagen

Filing Compliance Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Annie Lam

National Business Audit Bureau - West Covina Field Office

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 23: Superior Accomplishment Team Award

3840 Education & Compliance Team - Core Team

Top row, left to right: Charlotte Carroll - SD, Jared Hamilton, Kimberly Hopper – WC

Bottom row, left to right: Linna Lay - WC, Amy Le, Lauren Plumlee – SD

Not pictured: Arnel Clautero - SJ, Michael Kim - WC, Stephen Liu - WC, Andrew Mena - SJ, Kuniko Mizuno - LA

Slide 24: Strong Organization

The Strong Organization pillar is featured in the Parthenon.

Slide 25: Superior / Sustained Superior Accomplishment Award

Vince Tabarracci

National Business Audit Bureau - San Diego Field Office
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 26: Superior Accomplishment Team Award

National Business Audit Combined Report Mechanics Training Team

Top row, left to right: Yuderkis Espinal -Sanchez - NY, Valjdrin Fejza - CHI, Sang Boon Lee – CHI

Bottom row, left to right: William Lee, Jessica Ngo - WC, Namrita Randhawa - SF

Not pictured: Gretchen Ducoing - HOU, Ja Kim - VN, Robert Lupercio

Slide 27: Superior Accomplishment Team Award

Other State Tax Credit (OSTC) Training Team

Top row, left to right: Jonathan Buell - VN, Roubina Gharashor - LA

Bottom row, left to right: Sandy Hayashi - SA, Chitra Sathyanarayanan

Not pictured: Carlos Drakes - WC, Kaveh Farahmand - SD

Slide 28: Superior Accomplishment Team Award

Pathways to Excellence Phase II Team

Multi-divisional Team — Members from: the Audit Division and the Legal Division

Top row, left to right: Fernando Castro, Gema Cunningham, Joyce Davis - SD, Erin Dendorfer, Bee Girma, Kimmie Lee

Bottom row, left to right: Dulce Lopez, Phi Pham, DeNay Salvi, Julian Sarille, Claudia M. Valenzuela - SA, Malgorzata Zalot - NY

Not pictured: Rabia Adnan - OAK, Belinda Dea - WC, Jasmine Orozco - HOU, Kendra Todd

Slide 29: Large Team Award

Business Entities (BE) Enterprise Workload Support Effort Team (105 Team Members)

Slide 30: Operational Excellence

The Operational Excellence pillar is featured in the Parthenon.

Slide 31: Superior / Sustained Superior Accomplishment Award

Alex Anderson

Analysis Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Jennifer Ballard

Statewide Collections Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Mary Briscoe

Processing Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 32: Superior / Sustained Superior Accomplishment Award

Debra Cotton
Analysis Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Sue Elliston
Filing Compliance Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Christopher Frost
Advisory, Analysis, and Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 33: Superior / Sustained Superior Accomplishment Award

Jeff Geromel
Initiation and Planning Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD
Alina Grachev
Filing Compliance Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Candice Gustafson
Filing Compliance Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 34: Superior / Sustained Superior Accomplishment Award

Marie-Noelle Hicks
Special Programs Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Nicki Hill
Filing Compliance Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD
John Hudson
Advisory, Analysis, and Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 35: Superior / Sustained Superior Accomplishment Award

Jared Ladd
Privacy, Security, and Disclosure Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Chien Lin
Processing Services Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Melissa Louie

National Business Audit Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 36: Superior / Sustained Superior Accomplishment Award

Tamara Mattox

Quality Assurance Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Chuck Prevost

Enterprise Data Services Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Nai Saelee

Economic and Statistical Research Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Slide 37: Superior / Sustained Superior Accomplishment Award

Don Feller Schleifer

National Business Audit Bureau - New York Field Office

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

David Velo

Analysis Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Slide 38: Superior Accomplishment Team Award

Account Receivable Management Division's Career Center Team

Top row, left to right: Reena Gaisie, Michelle Kazeminejad, Trevor Levitt, Corrin Nasca, Adrian Reveles

Bottom row, left to right: Dyana Roati, Leah Roberson, Rikki Saldaña, Amit "Monty", Sharma, Yelena Sushch

Not pictured: Andrea Hazeghazam, Erica Mairani

Slide 39: Superior Accomplishment Team Award

Account Receivable Management Division's Collection Advisory Team (CAT)

Top row, left to right: AnaMarija Antic-Jezildzic, Yen Dao, Carolyn Ditlevsen, Theresa Gray, Johanna Hanson, Rochelle Posehn

Bottom row, left to right: Joshua Ricafort, Patricia Rojas, Bobby Schmitt, San Tuong, Donald West, Leslie Yorston

Slide 40: Sustained Superior Accomplishment Team Award

Criminal Investigation Bureau's Defensive Tactics/Firearms Instructors Team

Top row, left to right: Jason Hamdan - SAC, Chris Hermann – WC
Bottom row, left to right: Daniel Mayorga - WC, Walter Perez – WC
Not pictured: Paul Murphy - WC

**Slide 41: Superior Accomplishment Team Award
Mainframe Enterprise Tape Library (ETL) Refresh Team**

Left to right: Archie Garcia, David Halim, Guan Wong
Not pictured: Bryan Kwan, Steven Lau, Kevin Nguyen

**Slide 42: Superior Accomplishment Team Award
New Auditor Training Team**

Top row, left to right: Julie Kawamura, Hannah Tejani
Bottom row, left to right: Stephanie Westfall, Laura Zwald

**Slide 43: Superior Accomplishment Team Award
Paper Data Capture (PDC) Operations Team**

Top row, left to right: Lilia Alcala, Cory Broadnax
Bottom row, left to right: Eric Sabile, Paul Schmidt
Not pictured: Conrad Erickson, Alexander Sanchez

**Slide 44: Superior Accomplishment Team Award
San Diego Building's Support Services and Warehouse Team**

Left to right: Jonathan Contreras Sr., Paul Plaskett, Kelly White
Not pictured: Stephen Sizer

**Slide 45: Superior Accomplishment Team Award
Secure Web Gateway Replacement Project Core Team**

Multi-divisional Team — Members from: the Administrative Services Division and the Technology Services Division
Top row, left to right: Ryan Giles, Nick Kelley, Chris Lockner
Bottom row, left to right: Ron Mendoza, Kevin Owens
Not pictured: Kevin Banyai, Frank Biondo, Michael Cain, Alexander Corby, Aman Mahabir, Victor Melnik, Chris Salmon, Dustin Srch

**Slide 46: Superior Accomplishment Team Award
SQL Server 2017 Upgrade Team**

Top row, left to right: Barbara Aho, Norman Butler
Bottom row, left to right: Tacara Longmire, Keri Stevens
Not pictured: Brandon Fields, Ricky Ma, Ian Reif, Haziq Saeed, Andy Thieu, Derek Tran

Slide 47: Supervisory Bonus Award

Shawna Davis
Special Programs Bureau
Alex Escobar
Statewide Collections Bureau
Tsion Getachew
Filing Methods and Budget Bureau

Slide 48: Supervisory Bonus Award

Maria Henriquez
Filing Services Bureau
Andrea Montano
Quality Assurance Bureau
Chi Nguyen
Processing Services Bureau

Slide 49: Supervisory Bonus Award

Richard Siemers
Business and Human Resources Bureau
Aarti Singh
Financial Management Bureau
Prachi Vardhe
Individual and Pass Through Entity Audit Bureau

Slide 50: Large Team Award

Audit Best Value Team

(30 Team Members)

Slide 51: Large Team Award

Business Entity Audit Data Mart (BEADM) Team

(46 Team Members)

Slide 52: Large Team Award

Field Office Public Counter Online Appointments Team

(45 Team Members)

Slide 53: Large Team Award

Golden State Stimulus Implementation Team

(157 Team Members)

Slide 54: Large Team Award

PEGA Upgrade Team (41 Team Members)

Slide 55: Large Team Award

Remote Agent Implementation Team

(180 Team Members)

Slide 56: 2021 Awards

Photos appear showing our winners' photos displayed in the FTB Personnel hallway.

Slide 57: Thank You

A photo of Selvi Stanislaus, FTB Executive Officer, appears on screen.

Slide 58: Questions?

Slide 59: Public Comment