2021 Awards PowerPoint
Franchise Tax Board Meeting
Tuesday, June 9, 2022

Slide 1: 2021 Awards
Presenter(s) Name(s): Candie Malone – Administrative Services Division
June 9, 2022

Slide 2: Types of Awards
- Superior Accomplishment Award
- Sustained Superior Accomplishment Award
- Supervisory Bonus Award
- Large Team Award

Slide 3: FTB’s Strategic Plan Parthenon
An image of a Parthenon appears. Mission appears at the top, with four pillars holding it up labeled Exceptional Service, Effective Compliance, Strong Organization, and Operational Excellence. Below the Parthenon are the words Privacy and Security, Fiduciary Responsibility, Transparency and Trust, and Principles and Values.

Slide 4: Exceptional Service
The Exceptional Service pillar is featured in the Parthenon image.

Slide 5: Superior / Sustained Superior Accomplishment Award
Carol Argee
Processing Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Sara Bradshaw
Privacy, Security, and Disclosure Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Thaddeus Carder
Advisory, Analysis, and Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 6: Superior / Sustained Superior Accomplishment Award
Marilyn Eggers
Financial Management Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD
Cathy Esquivel
Filing Compliance Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Madeline Herrera
Advisory, Analysis, and Services Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Slide 7: Superior / Sustained Superior Accomplishment Award**
William Jetton
Advisory, Analysis, and Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Matt LaRoche
Field and Complex Account Collection Bureau - Oakland Field Office
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD
Allan Loucks
Planning, Project Oversight, and Risk Management Bureau
SUPERIOR ACCOMPLISHMENT AWARD

**Slide 8: Superior / Sustained Superior Accomplishment Award**
Geovany Martinez
Initiation and Planning Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Anne Mazur
Tax Administration, and Procedure Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Amy McAllaster
Initiation and Planning Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Slide 9: Superior / Sustained Superior Accomplishment Award**
Sarah Myers
Filing Methods and Budget Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Laurie Pace
Processing Services Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD
Stephanie Rush
Filing Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD

**Slide 10: Superior / Sustained Superior Accomplishment Award**
David Sattelmayer
Infrastructure Services Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD
Kenny Valcour
Slide 11: Superior Accomplishment Team Award
Filing Methods and Budget Bureau's (FMBB) Internet Tax Forms Team
Top row, left to right: Lupita Ramos de Flores, Amanda San
Bottom row, left to right: Jennifer Shedenhelm, Elsa Tovar

Slide 12: Superior Accomplishment Team Award
Information Capture and Banking Section's (ICBS) Training Team
Top row, left to right: Jason Aguirre, Jackie Brooks, Austin Carr, Adam Cederblom
Bottom row, left to right: Brian Holcomb, Juan Melendez, Yovan Padilla

Slide 13: Superior Accomplishment Team Award
Pandemic Response Team
Left to right: David Franco, Ashley Holloman, Lisa Walda

Slide 14: Sustained Superior Accomplishment Team Award
Systems Engineering - Windows OS Configuration Team
Left to right: Nick Kelley, Chris Lockner

Slide 15: Superior Accomplishment Team Award
Tax Forms Development Unit's Team
Top row, left to right: Angie Arbis, Christina Gutierrez, Erika LaCour, Kim McCarty, Vina Miranda
Bottom row, left to right: Kristee O'Neil, Nancy Preciado-Niemann, Marisela Rodriguez, Elizabeth Snyder, Kim Vo, Sonia Zimmerman
Not pictured: Michael Chea, Janet Kawamoto, Patrice Mackey, Sofia Rubio

Slide 16: Superior Accomplishment Team Award
Withholding Services and Compliance Section's (WSCS) Education and Outreach Team
Left to right: Diana Amador, Sonia Caramazza, Chanel Yates

Slide 17: Supervisory Bonus Award
James Dvorscak
National Business Audit Bureau
Andrew Glenn
Field and Complex Account Collection Bureau
Mary Hamel
Initiation and Planning Bureau

**Slide 18: Supervisory Bonus Award**
Zuniza Jones
National Business Audit Bureau
Pam Kloth
Filing Methods and Budget Bureau
Robert Nasca
Processing Services Bureau

**Slide 19: Supervisory Bonus Award**
Jerilyn Somera
Enterprise Data Services Bureau
Scott Telford
Operations Management Bureau

**Slide 20: Large Team Award**
Field Office Public Counter Operations Team (123 Team Members)

**Slide 21: Effective Compliance**
The Effective Compliance pillar is featured in the Parthenon

**Slide 22: Superior / Sustained Superior Accomplishment Award**
Melanie Hagen
Filing Compliance Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Annie Lam
National Business Audit Bureau - West Covina Field Office
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Slide 23: Superior Accomplishment Team Award**
3840 Education & Compliance Team - Core Team
Top row, left to right: Charlotte Carroll - SD, Jared Hamilton, Kimberly Hopper – WC
Bottom row, left to right: Linna Lay - WC, Amy Le, Lauren Plumlee – SD

**Slide 24: Strong Organization**
The Strong Organization pillar is featured in the Parthenon.

**Slide 25: Superior / Sustained Superior Accomplishment Award**
Vince Tabarracci
Slide 26: Superior Accomplishment Team Award
National Business Audit Combined Report Mechanics Training Team
Top row, left to right: Yuderkis Espinal -Sanchez - NY, Valjdrin Fejza - CHI, Sang Boon Lee – CHI
Bottom row, left to right: William Lee, Jessica Ngo - WC, Namrita Randhawa - SF
Not pictured: Gretchen Ducoing - HOU, Ja Kim - VN, Robert Lupercio

Slide 27: Superior Accomplishment Team Award
Other State Tax Credit (OSTC) Training Team
Top row, left to right: Jonathan Buell - VN, Roubina Gharashor - LA
Bottom row, left to right: Sandy Hayashi - SA, Chitra Sathyanarayanan
Not pictured: Carlos Drakes - WC, Kaveh Farahmand - SD

Slide 28: Superior Accomplishment Team Award
Pathways to Excellence Phase II Team
Multi-divisional Team — Members from: the Audit Division and the Legal Division
Top row, left to right: Fernando Castro, Gema Cunningham, Joyce Davis - SD, Erin Dendorfer, Bee Girma, Kimmie Lee
Bottom row, left to right: Dulce Lopez, Phi Pham, DeNay Salvi, Julian Sarille, Claudia M. Valenzuela - SA, Malgorzata Zalot - NY
Not pictured: Rabia Adnan - OAK, Belinda Dea - WC, Jasmine Orozco - HOU, Kendra Todd

Slide 29: Large Team Award
Business Entities (BE) Enterprise Workload Support Effort Team (105 Team Members)

Slide 30: Operational Excellence
The Operational Excellence pillar is featured in the Parthenon.

Slide 31: Superior / Sustained Superior Accomplishment Award
Alex Anderson
Analysis Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Jennifer Ballard
Statewide Collections Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Mary Briscoe
Processing Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 32: Superior / Sustained Superior Accomplishment Award
Debra Cotton
Analysis Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Sue Elliston
Filing Compliance Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Christopher Frost
Advisory, Analysis, and Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 33: Superior / Sustained Superior Accomplishment Award
Jeff Geromel
Initiation and Planning Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD
Alina Grachev
Filing Compliance Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Candice Gustafson
Filing Compliance Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 34: Superior / Sustained Superior Accomplishment Award
Marie-Noelle Hicks
Special Programs Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Nicki Hill
Filing Compliance Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD
John Hudson
Advisory, Analysis, and Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 35: Superior / Sustained Superior Accomplishment Award
Jared Ladd
Privacy, Security, and Disclosure Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Chien Lin
Processing Services Bureau
SUPEROOR ACCOMPLISHMENT AWARD
Melissa Louie
National Business Audit Bureau

SUSTAINED SUPEROOR ACCOMPLISHMENT AWARD

**Slide 36: Superior / Sustained Superior Accomplishment Award**
Tamara Mattox
Quality Assurance Bureau

**SUPEROOR ACCOMPLISHMENT AWARD**
Chuck Prevost
Enterprise Data Services Bureau

**SUPEROOR ACCOMPLISHMENT AWARD**
Nai Saelee
Economic and Statistical Research Bureau

**Slide 37: Superior / Sustained Superior Accomplishment Award**
Don Feller Schleifer
National Business Audit Bureau - New York Field Office

**SUSTAINED SUPEROOR ACCOMPLISHMENT AWARD**
David Velo
Analysis Bureau

**SUPEROOR ACCOMPLISHMENT AWARD**

**Slide 38: Superior Accomplishment Team Award**
Account Receivable Management Division's Career Center Team

Top row, left to right: Reena Gaisie, Michelle Kazeminejad, Trevor Levitt, Corrin Nasca, Adrian Reveles
Bottom row, left to right: Dyana Roati, Leah Roberson, Rikki Saldaña, Amit “Monty”, Sharma, Yelena Sushch
Not pictured: Andrea Hazeghazam, Erica Mairani

**Slide 39: Superior Accomplishment Team Award**
Account Receivable Management Division's Collection Advisory Team (CAT)

Top row, left to right: AnaMarija Antic-Jezildzic, Yen Dao, Carolyn Ditlevsen, Theresa Gray, Johanna Hanson, Rochelle Posehn
Bottom row, left to right: Joshua Ricafort, Patricia Rojas, Bobby Schmitt, San Tuong, Donald West, Leslie Yorston

**Slide 40: Sustained Superior Accomplishment Team Award**
Criminal Investigation Bureau's Defensive Tactics/Firearms Instructors Team
Slide 41: Superior Accomplishment Team Award
Mainframe Enterprise Tape Library (ETL) Refresh Team

Left to right: Archie Garcia, David Halim, Guan Wong
Not pictured: Bryan Kwan, Steven Lau, Kevin Nguyen

Slide 42: Superior Accomplishment Team Award
New Auditor Training Team

Top row, left to right: Julie Kawamura, Hannah Tejani
Bottom row, left to right: Stephanie Westfall, Laura Zwald

Slide 43: Superior Accomplishment Team Award
Paper Data Capture (PDC) Operations Team

Top row, left to right: Lilia Alcala, Cory Broadnax
Bottom row, left to right: Eric Sabile, Paul Schmidt
Not pictured: Conrad Erickson, Alexander Sanchez

Slide 44: Superior Accomplishment Team Award
San Diego Building's Support Services and Warehouse Team

Left to right: Jonathan Contreras Sr., Paul Plaskett, Kelly White
Not pictured: Stephen Sizer

Slide 45: Superior Accomplishment Team Award
Secure Web Gateway Replacement Project Core Team

Multi-divisional Team — Members from: the Administrative Services Division and the Technology Services Division
Top row, left to right: Ryan Giles, Nick Kelley, Chris Lockner
Bottom row, left to right: Ron Mendoza, Kevin Owens
Not pictured: Kevin Banyai, Frank Biondo, Michael Cain, Alexander Corby, Aman Mahabir, Victor Melnik, Chris Salmon, Dustin Srch

Slide 46: Superior Accomplishment Team Award
SQL Server 2017 Upgrade Team

Top row, left to right: Barbara Aho, Norman Butler
Bottom row, left to right: Tacara Longmire, Keri Stevens
Not pictured: Brandon Fields, Ricky Ma, Ian Reif, Haziq Saeed, Andy Thieu, Derek Tran
Slide 47: Supervisory Bonus Award
Shawna Davis
Special Programs Bureau
Alex Escobar
Statewide Collections Bureau
Tsion Getachew
Filing Methods and Budget Bureau

Slide 48: Supervisory Bonus Award
Maria Henriquez
Filing Services Bureau
Andrea Montano
Quality Assurance Bureau
Chi Nguyen
Processing Services Bureau

Slide 49: Supervisory Bonus Award
Richard Siemers
Business and Human Resources Bureau
Aarti Singh
Financial Management Bureau
Prachi Vardhe
Individual and Pass Through Entity Audit Bureau

Slide 50: Large Team Award
Audit Best Value Team
(30 Team Members)

Slide 51: Large Team Award
Business Entity Audit Data Mart (BEADM) Team
(46 Team Members)

Slide 52: Large Team Award
Field Office Public Counter Online Appointments Team
(45 Team Members)

Slide 53: Large Team Award
Golden State Stimulus Implementation Team
(157 Team Members)
Slide 54: Large Team Award
PEGA Upgrade Team (41 Team Members)

Slide 55: Large Team Award
Remote Agent Implementation Team
(180 Team Members)

Slide 56: 2021 Awards
Photos appear showing our winners’ photos displayed in the FTB Personnel hallway.

Slide 57: Thank You
A photo of Selvi Stanislaus, FTB Executive Officer, appears on screen.

Slide 58: Questions?

Slide 59: Public Comment