

Franchise Tax Board Meeting

Thursday, March 4, 2021 at 1:30 PM

Held via Videoconference and Teleconference

Agenda

Pledge of Allegiance

Item 1. Approval of Minutes

Minutes of the December 18, 2020 Board meeting and Taxpayers' Bill of Rights Hearing – Board Approval

Item 2. Customer Service Update

Staff report

Item 3. Enterprise Data to Revenue 2 (EDR2) Update

Staff report

Item 4. FTB Strategic Plan

Staff report

Item 5. Audit's Pathways to Excellence

Staff report

Item 6. Regulation Matters

Section 25137 Alternate Apportionment Method Petitions – Staff report and Board Approval.

Item 7. Administrative Matters

- A. 2021-22 Spring Finance Letters – Board Approval.
 - 1. Enterprise Data to Revenue, Phase 2
 - 2. COBCP – Data Center Upgrades
 - 3. Increasing Litigation Costs
 - 4. Asset Forfeiture Account Increase
- B. Contracts Over \$1 Million – Board Approval.
 - 1. Pega Software Maintenance
 - 2. IBML and iCapture Hardware and Software Maintenance

Item 8. Executive Officer's Time

Executive Officer's opportunity to report on matters of interest to the Board.

Item 9. Board Members' Time

Members' opportunity to raise other matters of interest.

Item 10. Section 25137 Petition Hearing

Board Approval.

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When the circumstances warrant, the Chair may modify the order of the agenda items. As such, please be aware the individual presentation times are subject to change

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