

2019 Awards PowerPoint

Franchise Tax Board Meeting
Thursday, March 19, 2020

Slide 1: 2019 Awards

Presenter(s) Name(s): Timothy Lewis – Administrative Services Division
March 19, 2020

Slide 2

An image of a Parthenon appears. Mission appears at the top, with four pillars holding it up labeled Taxpayer Centric Service, Effective Compliance, Strong Organization, and Operational Excellence. The Strong Organization pillar is highlighted. Below the Parthenon are the words Privacy and Security, Fiduciary Responsibility, Transparency and Trust, and Principles and Values.

Slide 3: Taxpayer Centric Service

The Taxpayer Centric Service pillar is highlighted in the Parthenon

Slide 4: Superior / Sustained Superior Accomplishment Award

Heather Cooke

Business Entity Collection Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Hang T. Nguyen

Statewide Collection Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 5: Supervisory Bonus Award

Pamala Paulson

Special Programs Bureau

Slide 6: Disaster Assistance Centers (DAC) and Local Assistance Centers (LAC) Team

Large Team Award photograph

Slide 7: Volunteer Income Tax Assistance (VITA) Training Team

Large Team Award photograph

Slide 8: Effective Compliance

The Effective Compliance pillar is highlighted in the Parthenon

Slide 9: Superior / Sustained Superior Accomplishment Award

Borjana Jarcevic

Advisory, Analysis, and Services Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Jeanne M. Sibert

Settlement Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 10: Superior / Sustained Superior Accomplishment Award

Todd Watkins

Business Entity Tax Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Kathryn K. Yee

Criminal Investigation Bureau, Sacramento Field Office

SUPERIOR ACCOMPLISHMENT AWARD

Slide 11: Strong Organization

The Strong Organization pillar is highlighted in the Parthenon

Slide 12: Superior / Sustained Superior Accomplishment Award

Gretchen Ducoing

National Business Audit Bureau, Houston Field Office

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Ashley Fowler

Filing Services Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Kimjot Kohli

Business Entity Collection Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Slide 13: Superior / Sustained Superior Accomplishment Award

Claudine Ramos Lozano

Individual and Pass Through Entity Audit Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Carrie Morrasy

Business and Human Resources Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Stephen Perata

Audit Services, Administration, and Protest Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 14: Superior / Sustained Superior Accomplishment Award

Mallorie Walthoff

Processing Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Talbert Vincent

Taxpayer Services and Internal Applications Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Stephanie Westfall

National Business Audit Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 15: Data Program Team

Superior Accomplishment Team Award

Slide 16: Filing Division Training Team (Filing Division University (FDU))

Superior Accomplishment Team Award

Slide 17: Fi\$Cal AR018 Interface Team

Superior Accomplishment Team Award

Slide 18: Google Search Appliance (Internal) Replacement Project Team

Superior Accomplishment Team Award

Slide 19: Tax Practitioner Hotline Onboarding Guidelines and Transaction Guide Team

Superior Accomplishment Team Award

Slide 20: Technical, Administrative, and Operational Support Unit (TAOSU) Quality Review Team

Superior Accomplishment Team Award

Slide 21: Supervisory Bonus Award

Rebecca Chacon
Processing Services Bureau

Tiffany Christiansen
Economic and Statistical Research Bureau

Slide 22: Supervisory Bonus Award

Jessica Clayton
Filing Services Bureau

Nayantara Dutta
Filing Services Bureau

Angela Marie Flores
Filing Compliance Bureau

Slide 23: Supervisory Bonus Award

Susan Gehrman
Business and Human Resources Bureau

Laurie Nunn
Processing Services Bureau

Slide 24: FTB 2019 Website Redesign Team

Large Team Award - Photograph of team

Slide 25: Talent Development Center (TDC) Team

Large Team Award - Photograph of team

Slide 26: Operational Excellence

The Operational Excellence pillar is highlighted in the Parthenon

Slide 27: Superior / Sustained Superior Accomplishment Award

Caitlin Barth
Litigation Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Jonathan Buell
Individual and Pass Through Entity Audit Bureau, Van Nuys Field Office
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Fernando Castro
Audit Services, Administration, and Protest Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 28: Superior / Sustained Superior Accomplishment Award

Mary Clark

Financial Management Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Becki Davis

Enterprise Data and Testing Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Diana C. Emanavin

Internal Audit Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Slide 29: Superior / Sustained Superior Accomplishment Award

Richard Goss

PIT Billing, Compliance, and Collection Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Sharon Greenhagen

Filing Compliance Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Adriana Hayes

Processing Services Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Slide 30: Superior / Sustained Superior Accomplishment Award

Roberta Henry

Filing Methods and Budget Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Ian Kiltz

Financial Management Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Loretta S. Kofoed

Filing Compliance Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Slide 31: Superior / Sustained Superior Accomplishment Award

Amy Le

Individual and Pass Through Entity Audit Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Jessica Lu

Filing Services Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Tim Machgan

Taxpayer Services and Internal Applications Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Slide 32: Superior / Sustained Superior Accomplishment Award

Cole Martin

Filing Services Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Grace Morse

Technology Planning Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Alfonso Rivera

Tax Systems and Applications Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Slide 33: Superior / Sustained Superior Accomplishment Award

Leif Rundberget

Infrastructure Services Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Matthew Schacherbauer

Infrastructure Services Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Jerrad Scoggins

Special Programs Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 34: Superior / Sustained Superior Accomplishment Award

Jenna Shaw

Statewide Collection Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Mary E. Smith

Individual and Pass Through Entity Audit Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Sam Tsukamoto

Infrastructure Services Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 35: Superior / Sustained Superior Accomplishment Award

Misty Westin

Filing Methods and Budget Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Marquese Williams

Processing Services Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 36: Supervisory Bonus Award

Alicia Acosta

Taxpayer Services and Internal Applications Bureau

Eldra Benjamin

Technical Resources Bureau

Slide 37: Supervisory Bonus Award

Angela Longstreth

Filing Methods and Budget Bureau

Robert Lopez

Operations Management Bureau

Kathy Miya

Individual and Pass Through Entity Audit Bureau, Los Angeles Field Office

Slide 38: Supervisory Bonus Award

Jon Toyama

National Business Audit Bureau, West Covina Field Office

Michelle Wallin

Business Entity Collection Bureau

Slide 39: AB434 Digital Services Build Team

Superior Accomplishment Team Award – Photo of team

Slide 40: Board Meeting Production Team

Superior Accomplishment Team Award– Photo of team

Slide 41: Configuration Management Team

Superior Accomplishment Team Award– Photo of team

Slide 42: Enterprise Release Status (ERS) Core Team

Superior Accomplishment Team Award – Photo of team

Slide 43: Technical Resource and Services Bureau (TRSB) Skype Chat Team

Superior Accomplishment Team Award – Photo of team

Slide 44: Secure Data Transfer Team

Superior Accomplishment Team Award – Photo of team

Slide 45: Enterprise Data Development Team

Large Team Award – Photo of team

Slide 46: Mainframe Passphrase Project Team

Large Team Award – Photo of team

Slide 47

A photo showing a wall with hanging framed portraits of Superior Accomplishment Award winners appears

Slide 48

A photo showing a man looking at the hanging framed portraits appears

Slide 49

Thank You

A photo showing Executive Officer Selvi Stanislaus clapping at a podium appears

Slide 50

Questions?