Slide 1: 2019 Awards
Presenter(s) Name(s): Timothy Lewis – Administrative Services Division
March 19, 2020

Slide 2
An image of a Parthenon appears. Mission appears at the top, with four pillars holding it up labeled Taxpayer Centric Service, Effective Compliance, Strong Organization, and Operational Excellence. The Strong Organization pillar is highlighted. Below the Parthenon are the words Privacy and Security, Fiduciary Responsibility, Transparency and Trust, and Principles and Values.

Slide 3: Taxpayer Centric Service
The Taxpayer Centric Service pillar is highlighted in the Parthenon

Slide 4: Superior / Sustained Superior Accomplishment Award
Heather Cooke
Business Entity Collection Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Hang T. Nguyen
Statewide Collection Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 5: Supervisory Bonus Award
Pamala Paulson
Special Programs Bureau

Slide 6: Disaster Assistance Centers (DAC) and Local Assistance Centers (LAC) Team
Large Team Award photograph

Slide 7: Volunteer Income Tax Assistance (VITA) Training Team
Large Team Award photograph

Slide 8: Effective Compliance
The Effective Compliance pillar is highlighted in the Parthenon

**Slide 9: Superior / Sustained Superior Accomplishment Award**

**Borjana Jarcevic**
Advisory, Analysis, and Services Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Jeanne M. Sibert**
Settlement Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Slide 10: Superior / Sustained Superior Accomplishment Award**

**Todd Watkins**
Business Entity Tax Bureau
SUPERIOR ACCOMPLISHMENT AWARD

**Kathryn K. Yee**
Criminal Investigation Bureau, Sacramento Field Office
SUPERIOR ACCOMPLISHMENT AWARD

**Slide 11: Strong Organization**

The Strong Organization pillar is highlighted in the Parthenon

**Slide 12: Superior / Sustained Superior Accomplishment Award**

**Gretchen Ducoing**
National Business Audit Bureau, Houston Field Office
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Ashley Fowler**
Filing Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD

**Kimjot Kohli**
Business Entity Collection Bureau
SUPERIOR ACCOMPLISHMENT AWARD

**Slide 13: Superior / Sustained Superior Accomplishment Award**

**Claudine Ramos Lozano**
Individual and Pass Through Entity Audit Bureau
SUPERIOR ACCOMPLISHMENT AWARD

**Carrie Morrasy**
Business and Human Resources Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD
Stephen Perata
Audit Services, Administration, and Protest Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 14: Superior / Sustained Superior Accomplishment Award

Mallorie Walthoff
Processing Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Talbert Vincent
Taxpayer Services and Internal Applications Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Stephanie Westfall
National Business Audit Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 15: Data Program Team
Superior Accomplishment Team Award

Slide 16: Filing Division Training Team (Filing Division University (FDU))
Superior Accomplishment Team Award

Slide 17: Fi$Cal AR018 Interface Team
Superior Accomplishment Team Award

Slide 18: Google Search Appliance (Internal) Replacement Project Team
Superior Accomplishment Team Award

Superior Accomplishment Team Award

Slide 20: Technical, Administrative, and Operational Support Unit (TAOSU) Quality Review Team
Superior Accomplishment Team Award
Slide 21: Supervisory Bonus Award
Rebecca Chacon
Processing Services Bureau
Tiffany Christiansen
Economic and Statistical Research Bureau

Slide 22: Supervisory Bonus Award
Jessica Clayton
Filing Services Bureau
Nayantara Dutta
Filing Services Bureau
Angela Marie Flores
Filing Compliance Bureau

Slide 23: Supervisory Bonus Award
Susan Gehrmann
Business and Human Resources Bureau
Laurie Nunn
Processing Services Bureau

Slide 24: FTB 2019 Website Redesign Team
Large Team Award - Photograph of team

Slide 25: Talent Development Center (TDC) Team
Large Team Award - Photograph of team

Slide 26: Operational Excellence
The Operational Excellence pillar is highlighted in the Parthenon

Slide 27: Superior / Sustained Superior Accomplishment Award
Caitlin Barth
Litigation Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Jonathan Buell
Individual and Pass Through Entity Audit Bureau, Van Nuys Field Office
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD
Fernando Castro
Audit Services, Administration, and Protest Bureau
Slide 28: Superior / Sustained Superior Accomplishment Award

Mary Clark
Financial Management Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Becki Davis
Enterprise Data and Testing Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Diana C. Emanavin
Internal Audit Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 29: Superior / Sustained Superior Accomplishment Award

Richard Goss
PIT Billing, Compliance, and Collection Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Sharon Greenhagen
Filing Compliance Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Adriana Hayes
Processing Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 30: Superior / Sustained Superior Accomplishment Award

Roberta Henry
Filing Methods and Budget Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Ian Kiltz
Financial Management Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Loretta S. Kofoed
Filing Compliance Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 31: Superior / Sustained Superior Accomplishment Award

Amy Le
Individual and Pass Through Entity Audit Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD
Jessica Lu  
Filing Services Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Tim Machgan  
Taxpayer Services and Internal Applications Bureau  
SUPERIOR ACCOMPLISHMENT AWARD

Slide 32: Superior / Sustained Superior Accomplishment Award

Cole Martin  
Filing Services Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Grace Morse  
Technology Planning Bureau  
SUPERIOR ACCOMPLISHMENT AWARD

Alfonso Rivera  
Tax Systems and Applications Bureau  
SUPERIOR ACCOMPLISHMENT AWARD

Slide 33: Superior / Sustained Superior Accomplishment Award

Leif Rundberget  
Infrastructure Services Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Matthew Schacherbauer  
Infrastructure Services Bureau  
SUPERIOR ACCOMPLISHMENT AWARD

Jerrad Scoggins  
Special Programs Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 34: Superior / Sustained Superior Accomplishment Award

Jenna Shaw  
Statewide Collection Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Mary E. Smith  
Individual and Pass Through Entity Audit Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Sam Tsukamoto  
Infrastructure Services Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD
Slide 35: Superior / Sustained Superior Accomplishment Award

Misty Westin
Filing Methods and Budget Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Marquese Williams
Processing Services Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 36: Supervisory Bonus Award

Alicia Acosta
Taxpayer Services and Internal Applications Bureau

Eldra Benjamin
Technical Resources Bureau

Slide 37: Supervisory Bonus Award

Angela Longstreth
Filing Methods and Budget Bureau

Robert Lopez
Operations Management Bureau

Kathy Miya
Individual and Pass Through Entity Audit Bureau, Los Angeles Field Office

Slide 38: Supervisory Bonus Award

Jon Toyama
National Business Audit Bureau, West Covina Field Office

Michelle Wallin
Business Entity Collection Bureau

Slide 39: AB434 Digital Services Build Team

Superior Accomplishment Team Award – Photo of team

Slide 40: Board Meeting Production Team

Superior Accomplishment Team Award– Photo of team

Slide 41: Configuration Management Team

Superior Accomplishment Team Award– Photo of team

Slide 42: Enterprise Release Status (ERS) Core Team
Superior Accomplishment Team Award – Photo of team

Slide 43: Technical Resource and Services Bureau (TRSB) Skype Chat Team
Superior Accomplishment Team Award – Photo of team

Slide 44: Secure Data Transfer Team
Superior Accomplishment Team Award – Photo of team

Slide 45: Enterprise Data Development Team
Large Team Award – Photo of team

Slide 46: Mainframe Passphrase Project Team
Large Team Award – Photo of team

Slide 47
A photo showing a wall with hanging framed portraits of Superior Accomplishment Award winners appears

Slide 48
A photo showing a man looking at the hanging framed portraits appears

Slide 49
Thank You
A photo showing Executive Officer Selvi Stanislaus clapping at a podium appears

Slide 50
Questions?