

# **2019 Awards PowerPoint**

Franchise Tax Board Meeting

Friday, September 18, 2020

## **Slide 1: 2019 Awards**

Presenter(s) Name(s): Timothy Lewis – Administrative Services Division  
September 18, 2020

## **Slide 2**

An image of a Parthenon appears. Mission appears at the top, with four pillars holding it up labeled Taxpayer Centric Service, Effective Compliance, Strong Organization, and Operational Excellence. The Strong Organization pillar is highlighted. Below the Parthenon are the words Privacy and Security, Fiduciary Responsibility, Transparency and Trust, and Principles and Values.

## **Slide 3: 2019 Awards**

Superior Accomplishment Award

Sustained Superior Accomplishment Award

Supervisory Bonus Award

Large Team Award

## **Slide 4: 2019 Awards**

The Taxpayer Centric Service pillar is highlighted in the Parthenon image.

## **Slide 5: Superior / Sustained Superior Accomplishment Award**

**Heather Cooke**

Business Entity Collection Bureau

SUPERIOR ACCOMPLISHMENT AWARD

**Hang T. Nguyen**

Statewide Collection Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

## **Slide 6: Supervisory Bonus Award**

**Pamala Paulson**

Special Programs Bureau

## **Slide 7: Disaster Assistance Centers (DAC) and Local Assistance Centers (LAC) Team**

Large Team Award - photograph of team

## **Slide 8: Volunteer Income Tax Assistance (VITA) Training Team**

Large Team Award - photograph of team

## **Slide 9: Effective Compliance**

The Effective Compliance pillar is highlighted in the Parthenon

## **Slide 10: Superior / Sustained Superior Accomplishment Award**

### **Borjana Jarcevic**

Advisory, Analysis, and Services Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

### **Jeanne M. Sibert**

Settlement Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

## **Slide 11: Superior / Sustained Superior Accomplishment Award**

### **Todd Watkins**

Business Entity Tax Bureau

SUPERIOR ACCOMPLISHMENT AWARD

### **Kathryn K. Yee**

Criminal Investigation Bureau, Sacramento Field Office

SUPERIOR ACCOMPLISHMENT AWARD

## **Slide 12: Strong Organization**

The Strong Organization pillar is highlighted in the Parthenon.

## **Slide 13: Superior / Sustained Superior Accomplishment Award**

### **Gretchen Ducoing**

National Business Audit Bureau, Houston Field Office

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

### **Ashley Fowler**

Filing Services Bureau

SUPERIOR ACCOMPLISHMENT AWARD

### **Kimjot Kohli**

Business Entity Collection Bureau

SUPERIOR ACCOMPLISHMENT AWARD

## **Slide 14: Superior / Sustained Superior Accomplishment Award**

**Claudine Ramos Lozano**

Individual and Pass Through Entity Audit Bureau  
SUPERIOR ACCOMPLISHMENT AWARD

**Carrie Morrasy**

Business and Human Resources Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Stephen Perata**

Audit Services, Administration, and Protest Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Slide 15: Superior / Sustained Superior Accomplishment Award**

**Mallorie Walthoff**

Processing Services Bureau  
SUPERIOR ACCOMPLISHMENT AWARD

**Talbert Vincent**

Taxpayer Services and Internal Applications Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Stephanie Westfall**

National Business Audit Bureau  
SUPERIOR ACCOMPLISHMENT AWARD

**Slide 16: Data Program Team**

Superior Accomplishment Team Award - photograph of team

**Slide 17: Filing Division Training Team (Filing Division University (FDU))**

Superior Accomplishment Team Award - photograph of team

**Slide 18: Fi\$Cal AR018 Interface Team**

Superior Accomplishment Team Award - photograph of team

**Slide 19: Google Search Appliance (Internal) Replacement Project Team**

Superior Accomplishment Team Award - photograph of team

**Slide 20: Tax Practitioner Hotline Onboarding Guidelines and Transaction Guide Team**

Superior Accomplishment Team Award - photograph of team

## **Slide 21: Technical, Administrative, and Operational Support Unit (TAOSU) Quality Review Team**

Superior Accomplishment Team Award - photograph of team

## **Slide 22: Supervisory Bonus Award**

**Rebecca Chacon**

Processing Services Bureau

**Tiffany Christiansen**

Economic and Statistical Research Bureau

## **Slide 23: Supervisory Bonus Award**

**Jessica Clayton**

Filing Services Bureau

**Nayantara Dutta** Filing

Services Bureau

**Angela Marie Flores**

Filing Compliance Bureau

## **Slide 24: Supervisory Bonus Award**

**Susan Gehrman**

Business and Human Resources Bureau

**Laurie Nunn**

Processing Services Bureau

## **Slide 25: FTB 2019 Website Redesign Team**

Large Team Award - photograph of team

## **Slide 26: Talent Development Center (TDC) Team**

Large Team Award - photograph of team

## **Slide 27: Operational Excellence**

The Operational Excellence pillar is highlighted in the Parthenon.

## **Slide 28: Superior / Sustained Superior Accomplishment Award**

**Caitlin Barth**

Litigation Bureau

SUPERIOR ACCOMPLISHMENT AWARD

**Jonathan Buell**

Individual and Pass Through Entity Audit Bureau, Van Nuys Field Office  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Fernando Castro**

Audit Services, Administration, and Protest Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Slide 29: Superior / Sustained Superior Accomplishment Award**

**Mary Clark**

Financial Management Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Becki Davis**

Enterprise Data and Testing Bureau  
SUPERIOR ACCOMPLISHMENT AWARD

**Diana C. Emanavin**

Internal Audit Bureau  
SUPERIOR ACCOMPLISHMENT AWARD

**Slide 30: Superior / Sustained Superior Accomplishment Award**

**Richard Goss**

PIT Billing, Compliance, and Collection Bureau  
SUPERIOR ACCOMPLISHMENT AWARD

**Sharon Greenhagen**

Filing Compliance Bureau  
SUPERIOR ACCOMPLISHMENT AWARD

**Adriana Hayes**

Processing Services Bureau  
SUPERIOR ACCOMPLISHMENT AWARD

**Slide 31: Superior / Sustained Superior Accomplishment Award**

**Roberta Henry**

Filing Methods and Budget Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Ian Kiltz**

Financial Management Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Loretta S. Kofoed**

Filing Compliance Bureau  
SUPERIOR ACCOMPLISHMENT AWARD

## **Slide 32: Superior / Sustained Superior Accomplishment Award**

### **Amy Le**

Individual and Pass Through Entity Audit Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

### **Jessica Lu**

Filing Services Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

### **Tim Machgan**

Taxpayer Services and Internal Applications Bureau  
SUPERIOR ACCOMPLISHMENT AWARD

## **Slide 33: Superior / Sustained Superior Accomplishment Award**

### **Cole Martin**

Filing Services Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

### **Grace Morse**

Technology Planning Bureau  
SUPERIOR ACCOMPLISHMENT AWARD

### **Alfonso Rivera**

Tax Systems and Applications Bureau  
SUPERIOR ACCOMPLISHMENT AWARD

## **Slide 34: Superior / Sustained Superior Accomplishment Award**

### **Leif Rundberget**

Infrastructure Services Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

### **Matthew Schacherbauer**

Infrastructure Services Bureau  
SUPERIOR ACCOMPLISHMENT AWARD

### **Jerrad Scoggins**

Special Programs Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

## **Slide 35: Superior / Sustained Superior Accomplishment Award**

### **Jenna Shaw**

Statewide Collection Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Mary E. Smith**

Individual and Pass Through Entity Audit Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Sam Tsukamoto**

Infrastructure Services Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Slide 36: Superior / Sustained Superior Accomplishment Award**

**Misty Westin**

Filing Methods and Budget Bureau  
SUPERIOR ACCOMPLISHMENT AWARD

**Marquese Williams**

Processing Services Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Slide 37: Supervisory Bonus Award**

**Alicia Acosta**

Taxpayer Services and Internal Applications Bureau

**Eldra Benjamin**

Technical Resources Bureau

**Slide 38: Supervisory Bonus Award**

**Angela Longstreth**

Filing Methods and Budget Bureau

**Robert Lopez**

Operations Management Bureau

**Kathy Miya**

Individual and Pass Through Entity Audit Bureau, Los Angeles Field Office

**Slide 39: Supervisory Bonus Award**

**Jon Toyama**

National Business Audit Bureau, West Covina Field Office

**Michelle Wallin**

Business Entity Collection Bureau

**Slide 40: AB434 Digital Services Build Team**

Superior Accomplishment Team Award – Photo of team

## **Slide 41: Board Meeting Production Team**

Superior Accomplishment Team Award– Photo of team

## **Slide 42: Configuration Management Team**

Superior Accomplishment Team Award– Photo of team

## **Slide 43: Enterprise Release Status (ERS) Core Team**

Superior Accomplishment Team Award – Photo of team

## **Slide 44: Technical Resource and Services Bureau (TRSB) Skype Chat Team**

Superior Accomplishment Team Award – Photo of team

## **Slide 45: Secure Data Transfer Team**

Superior Accomplishment Team Award – Photo of team

## **Slide 46: Enterprise Data Development Team**

Large Team Award – Photo of team

## **Slide 47: Mainframe Passphrase Project Team**

Large Team Award – Photo of team

## **Slide 48**

A photo showing a wall with hanging framed portraits of Superior Accomplishment Award winners appears.

## **Slide 49**

A photo showing a man looking at the hanging framed portraits appears

## **Slide 50**

Thank You

A photo showing Executive Officer Selvi Stanislaus clapping at a podium appears.

## **Slide 51**

Questions?

## **Slide 52**

Public Comment