Slide 1: 2019 Awards
Presenter(s) Name(s): Timothy Lewis – Administrative Services Division
September 18, 2020

Slide 2
An image of a Parthenon appears. Mission appears at the top, with four pillars holding it up labeled Taxpayer Centric Service, Effective Compliance, Strong Organization, and Operational Excellence. The Strong Organization pillar is highlighted. Below the Parthenon are the words Privacy and Security, Fiduciary Responsibility, Transparency and Trust, and Principles and Values.

Slide 3: 2019 Awards
Superior Accomplishment Award
Sustained Superior Accomplishment Award
Supervisory Bonus Award
Large Team Award

Slide 4: 2019 Awards
The Taxpayer Centric Service pillar is highlighted in the Parthenon image.

Slide 5: Superior / Sustained Superior Accomplishment Award
Heather Cooke
Business Entity Collection Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Hang T. Nguyen
Statewide Collection Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 6: Supervisory Bonus Award
Pamala Paulson
Special Programs Bureau

Slide 7: Disaster Assistance Centers (DAC) and Local Assistance Centers (LAC) Team
Large Team Award - photograph of team
Slide 8: Volunteer Income Tax Assistance (VITA) Training Team
Large Team Award - photograph of team

Slide 9: Effective Compliance
The Effective Compliance pillar is highlighted in the Parthenon

Slide 10: Superior / Sustained Superior Accomplishment Award
Borjana Jarcevic
Advisory, Analysis, and Services Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Jeanne M. Sibert
Settlement Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 11: Superior / Sustained Superior Accomplishment Award
Todd Watkins
Business Entity Tax Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Kathryn K. Yee
Criminal Investigation Bureau, Sacramento Field Office
SUPERIOR ACCOMPLISHMENT AWARD

Slide 12: Strong Organization
The Strong Organization pillar is highlighted in the Parthenon.

Slide 13: Superior / Sustained Superior Accomplishment Award
Gretchen Ducoing
National Business Audit Bureau, Houston Field Office
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Ashley Fowler
Filing Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Kimjot Kohli
Business Entity Collection Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 14: Superior / Sustained Superior Accomplishment Award
Claudine Ramos Lozano
Individual and Pass Through Entity Audit Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Carrie Morrasy
Business and Human Resources Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Stephen Perata
Audit Services, Administration, and Protest Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 15: Superior / Sustained Superior Accomplishment Award
Mallorie Walthoff
Processing Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Talbert Vincent
Taxpayer Services and Internal Applications Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Stephanie Westfall
National Business Audit Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 16: Data Program Team
Superior Accomplishment Team Award - photograph of team

Slide 17: Filing Division Training Team (Filing Division University (FDU))
Superior Accomplishment Team Award - photograph of team

Slide 18: Fi$Cal AR018 Interface Team
Superior Accomplishment Team Award - photograph of team

Slide 19: Google Search Appliance (Internal) Replacement Project Team
Superior Accomplishment Team Award - photograph of team

Superior Accomplishment Team Award - photograph of team
Slide 21: Technical, Administrative, and Operational Support Unit (TAOSU) Quality Review Team
Superior Accomplishment Team Award - photograph of team

Slide 22: Supervisory Bonus Award
Rebecca Chacon
Processing Services Bureau
Tiffany Christiansen
Economic and Statistical Research Bureau

Slide 23: Supervisory Bonus Award
Jessica Clayton
Filing Services Bureau
Nayantara Dutta
Filing Services Bureau
Angela Marie Flores
Filing Compliance Bureau

Slide 24: Supervisory Bonus Award
Susan Gehrmann
Business and Human Resources Bureau
Laurie Nunn
Processing Services Bureau

Slide 25: FTB 2019 Website Redesign Team
Large Team Award - photograph of team

Slide 26: Talent Development Center (TDC) Team
Large Team Award - photograph of team

Slide 27: Operational Excellence
The Operational Excellence pillar is highlighted in the Parthenon.

Slide 28: Superior / Sustained Superior Accomplishment Award
Caitlin Barth
Litigation Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Jonathan Buell
Individual and Pass Through Entity Audit Bureau, Van Nuys Field Office
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Fernando Castro
Audit Services, Administration, and Protest Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 29: Superior / Sustained Superior Accomplishment Award

Mary Clark
Financial Management Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Becki Davis
Enterprise Data and Testing Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Diana C. Emanavin
Internal Audit Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 30: Superior / Sustained Superior Accomplishment Award

Richard Goss
PIT Billing, Compliance, and Collection Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Sharon Greenhagen
Filing Compliance Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Adriana Hayes
Processing Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 31: Superior / Sustained Superior Accomplishment Award

Roberta Henry
Filing Methods and Budget Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Ian Kiltz
Financial Management Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Loretta S. Kofoed
Filing Compliance Bureau
SUPERIOR ACCOMPLISHMENT AWARD
Slide 32: Superior / Sustained Superior Accomplishment Award

Amy Le
Individual and Pass Through Entity Audit Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Jessica Lu
Filing Services Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Tim Machgan
Taxpayer Services and Internal Applications Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 33: Superior / Sustained Superior Accomplishment Award

Cole Martin
Filing Services Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Grace Morse
Technology Planning Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Alfonso Rivera
Tax Systems and Applications Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Slide 34: Superior / Sustained Superior Accomplishment Award

Leif Rundberget
Infrastructure Services Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Matthew Schacherbauer
Infrastructure Services Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Jerrad Scoggins
Special Programs Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 35: Superior / Sustained Superior Accomplishment Award

Jenna Shaw
Statewide Collection Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD
Mary E. Smith  
Individual and Pass Through Entity Audit Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Sam Tsukamoto  
Infrastructure Services Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Slide 36: Superior / Sustained Superior Accomplishment Award**

Misty Westin  
Filing Methods and Budget Bureau  
SUPERIOR ACCOMPLISHMENT AWARD

Marquese Williams  
Processing Services Bureau  
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

**Slide 37: Supervisory Bonus Award**

Alicia Acosta  
Taxpayer Services and Internal Applications Bureau

Eldra Benjamin  
Technical Resources Bureau

**Slide 38: Supervisory Bonus Award**

Angela Longstreth  
Filing Methods and Budget Bureau

Robert Lopez  
Operations Management Bureau

Kathy Miya  
Individual and Pass Through Entity Audit Bureau, Los Angeles Field Office

**Slide 39: Supervisory Bonus Award**

Jon Toyama  
National Business Audit Bureau, West Covina Field Office

Michelle Wallin  
Business Entity Collection Bureau

**Slide 40: AB434 Digital Services Build Team**

Superior Accomplishment Team Award – Photo of team
Slide 41: Board Meeting Production Team
Superior Accomplishment Team Award – Photo of team

Slide 42: Configuration Management Team
Superior Accomplishment Team Award – Photo of team

Slide 43: Enterprise Release Status (ERS) Core Team
Superior Accomplishment Team Award – Photo of team

Slide 44: Technical Resource and Services Bureau (TRSB) Skype Chat Team
Superior Accomplishment Team Award – Photo of team

Slide 45: Secure Data Transfer Team
Superior Accomplishment Team Award – Photo of team

Slide 46: Enterprise Data Development Team
Large Team Award – Photo of team

Slide 47: Mainframe Passphrase Project Team
Large Team Award – Photo of team

Slide 48
A photo showing a wall with hanging framed portraits of Superior Accomplishment Award winners appears.

Slide 49
A photo showing a man looking at the hanging framed portraits appears

Slide 50
Thank You
A photo showing Executive Officer Selvi Stanislaus clapping at a podium appears.

Slide 51
Questions?

Slide 52
Public Comment