

Agenda

Franchise Tax Board Meeting
Friday, September 21, 2018 at 2:30 p.m.
Franchise Tax Board
9646 Butterfield Way
Town Center, Gerald Goldberg Auditorium
Sacramento, CA 95827

Open Session

Pledge of Allegiance

- Item 1. Approval of Minutes**
[Minutes of the June 5, 2018, Board meeting](#) – Board approval.
- Item 2. Operational Excellence in Action – Business Process Improvement**
[Information item.](#)
- Item 3. Management Development Program Project/Gig Economy**
[Information item.](#)
- Item 4. Fraud Update**
[Information item.](#)
- Item 5. Legislative Update**
[Information item.](#)
- Item 6. Regulation Matters**
[Regulation Section 23663-6 Assignment of Credits – Eligible Assignees and Reorganizations](#) - Staff report and Board Action
- Item 7. Administrative Matters**
- A. [2019-20 Budget Change Proposals – Board approval.](#)
 - 1. [Human Resources Disciplines](#)
 - 2. [Customer Service \(PI to Perm\) - Tax Practitioner Hotline](#)
 - 3. [Local Area Network \(LAN\) Infrastructure Refresh Project](#)
 - 4. [Mainframe Enterprise Tape Library Refresh](#)
 - 5. [Withholding Services and Compliance Permanent Staffing Increase](#)
 - 6. [Technical Adjustment](#)
 - 7. [Earned Income Tax Credit \(EITC\) Age and Income Expansion](#)
 - B. [Contracts Over \\$1 Million – Board Approval](#)
 - 1. [IBM Passport Advantage Software](#)
- Item 8. Resolution for Coverage for FTB Volunteers**

Item 9. Executive Officer's Time

Executive Officer's opportunity to report on matters of interest to the Board.

Item 10. Board Members' Time

Members' opportunity to raise other matters of interest.

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- **When the circumstances warrant, the Chair may modify the order of the agenda items.**
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