

Agenda

Franchise Tax Board Meeting
Tuesday, June 5, 2018 at 1:30 p.m.
Franchise Tax Board
9646 Butterfield Way
Town Center, Gerald Goldberg Auditorium
Sacramento, CA 95827

Open Session

Pledge of Allegiance

- Item 1. Approval of Minutes**
[Minutes of the April 12, 2018, Board meeting](#) – Board approval.
- Item 2. Customer Experience – Management Development Program Project**
[Information item.](#)
- Item 3. Enterprise Data to Revenue 2 (EDR2) Annual Update**
[Information item.](#)
- Item 4. 2018 Filing Season Update**
[Information item.](#)
- Item 5. Earned Income Tax Credit (EITC) and Volunteer Income Tax Assistance (VITA) Update – Helping Those in Need**
[Information item.](#)
- Item 6. Federal Conformity Report**
Information item.
- Item 7. Discussion of Legal Ruling 2017-01**
[Information item.](#)
- Item 8. Administrative Matters**
- A. [Conceptual 2019/2020 BCP's – Informational Item](#)
1. Customer Service/ Tax Practitioner Hotline
 2. Withholding Services and Compliance Section Workloads
 3. HR Disciplines
 4. Mainframe Workload Growth
 5. Enterprise Tape Library Refresh Project
 6. LAN Infrastructure Refresh Project
 7. Tax Appeal Assistance Program
 8. Capital Outlay

B. Facilities Items – Board Approval

1. Houston Field Office - New Lease

C. Contracts Over \$1 Million – Board Approval

1. Genesys Software Maintenance Renewal

Item 9. Executive Officer's Time

Executive Officer's opportunity to report on matters of interest to the Board.

Item 10. Board Members' Time

Members' opportunity to raise other matters of interest.

Closed Session

Item A. Closed session to allow the Board to confer with and receive advice from legal counsel regarding pending litigation, within the meaning of Government Code section 11126, subdivision (e)(2), including *Hubers v. Franchise Tax Board, Superior Court of the State of California, County of San Diego, Case No, 37-2016-00045238*.

Closed session is authorized by Government Code section 11126, subdivision (e)(1).

- **This facility is architecturally accessible to persons with physical disabilities.**
- **When the circumstances warrant, the Chair may modify the order of the agenda items.**
- **This notice, including links to written material related to the Open Session agenda items, is also available at <http://www.ftb.ca.gov/> under the heading Public Meeting Notices.**
- **If you have a disability and would like to request reasonable accommodation and/or this material in alternate format, please make your request as soon as possible, but no later than five working days prior to the meeting date. Some alternate formats take longer to produce than others. Therefore, the earlier your request is received, the more likely we can provide the specific alternate format you request. To place your request, please contact Ellen Clemente by phone at (916) 845-3651 or by email at Ellen.Clemente@ftb.ca.gov.**